For advisors to share with students with questions and concerns related to instruction

If a student has questions or concerns related to instruction, please encourage them to reach out in this order:

1) First, contact the instructor and discuss any concerns with them directly.
2) Next contact the department chair. Find contact information for department chairs
3) These concerns can be elevated to the school or college Dean’s Office if needed. Find contact information for your school or college Dean’s Office
4) If further assistance is needed, send concerns to the Vice Chancellor of Finance and Administration Smart Restart inbox at smartrestart@vc.wisc.edu. The team managing this inbox is equipped to be able to answer a variety of questions from students and triage them to others as needed.
5) If a concern is very specifically technical in nature, contact the DoIT Help Desk directly.

Here are some other places to direct more specific inquiries:

- Advisors may reach out to Brian McNurlen directly with patterns of technology difficulties or specific questions
- International student inquiries - iss@studentlife.wisc.edu or https://iss.wisc.edu/students/current-students/health/covid-19-updates/
- Graduate students inquiries - graduateschooldean@grad.wisc.edu
- Parent and family inquiries - parent@uwmad.wisc.edu
- Housing - info@housing.wisc.edu